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Kenyon Johnson

OBJECTIVE	Information System Analyst, Network Support Specialist with 15+ years of experience providing technical services and management to government / health agencies, educational institutions and enterprise organizations. Demonstrated ability to integrate computer skills, information technology management experience, and related education to exceed technical, business, and customer requirements. Skilled at troubleshooting and fixing problems while minimizing client stress levels. Applies consultative approach to resolving issues. Very patient. Provides clear and simple explanations while working closely with people to develop solutions to their problems. Obtain a management position in a diverse company in the Central Florida area that will utilize the knowledge, skills, abilities and accreditations attained through education and experience.

EMPLOYMENT

2001 - present Corinthian Colleges *Orlando, FL*

Faculty II
- Consulted and organized software licensing acquisitions, deployment, and utilization strategies
- Analyzed departmental business processes requirements and engaged in strategic ERP, BPR
- Supervised and managed network response team, and application development projects
- Evaluated and supported network directory policies and infrastructure services housing over 4000 users
- Taught Homeland Security courses and consulted on security policies and compliance
- Advised curriculum updates and course administration strategic planning
- Assisted and supported corporate end users with network resource access, client/server configuration and EIS utilization
- Trained and supported administrators and students institutional based learning needs
- Constructed, deployed and administered labs and workshops to assist in course learning requirements and supplemental business simulations

2006 - 2011 Enigma Health Services *Orlando, FL*

IS Manager
- Designed and developed secure business driven web applications including SQL back ends
- Integrated PCI DSS SARBOX security standards with merchant providers and clients
- Assisted with software maintenance and troubleshooting
- Developed solutions using multimedia content and rich internet architecture web 2.0 technologies
- Planned and evaluated Software configuration and group security policies
- Analyzed and documented management information systems configuration, licensing and updates
- Interacted with clients and assisted with proposal development
- Managed content management systems powered by industry leading online advertising platforms
- Consulted major search engine providers to create internet search engine optimization marketing plans
- Designed application service provider and software as a service security and database components
- Developed and administered relational database configurations for client billing systems

2004 - 2010 Acute Inc *Orlando, FL*

President
- Consulted clients on ecommerce rollout for organizations and data migration to the web
- Integrated PCI DSS security standards with merchant providers
- Assisted with software maintenance and troubleshooting
- Developed solutions using multimedia content and rich internet architecture web 2.0 technologies
- Planned and evaluated Software configuration and group security policies
- Analyzed and documented enterprise information systems configuration, licensing and updates
- Interacted with clients and assisted with proposal development
- Managed content management systems powered by industry leading online advertising platforms
- Consulted major search engine providers to create internet search marketing plans
- Developed and maintained online transaction processing portals for administration and business process collaboration and reengineering
- Designed application service provider and software as a service security and database components
- Developed and deployed interactive dynamic internet based server applications for various business segments such as customer relationship management, scheduling, real-time communication
- Developed and administered relational database configurations for enterprise information systems

2003 - 2009 Compurep Corp *Orlando, FL*

Vice President
- Administered data backup strategies for NAS and off-site storage facilities
- Assisted with network maintenance and troubleshooting
- Planned and evaluated Software configuration and group security policies
- Analyzed and documented enterprise information systems configuration, licensing and updates
- Interacted with clients and assisted with proposal development
- Planned integration of wireless infrastructure programmed CISCO wireless access points for security guidelines and deployed NAT based VPNs to wireless segments
- Consulted major WAN providers in transition to MPLS service lines and privatized WAN services
- Developed and maintained online transaction processing portals for administration and business process collaboration
- Developed and implemented online registration system for student course management
- Developed and deployed interactive dynamic internet based server applications for various business segments
- Developed and administered relational database configurations for enterprise information systems

2001 - 2005 Embry-Riddle Aeronautical University *Winter Park, FL*

Instructor
- Teaching undergraduate and graduate courses in MIS, conducting research and scholarly activities, college committee membership, and providing service to the University.
- Advised with curriculum development and implementation trained students in management information systems and software automation and development courses.
- Conducted information technology / systems based classes and configured computer labs
- Assisted in decision making for software acquisition and licensing strategies
- Administered user accounts, policies and network resource access

2002 - 2003 Seminole Community College *Sanford, FL*

Instructor
- Led XML technical training course modules

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- Analyzed and advised w ith supplemental softw are procurement decisions

2002 - 2004	Convergys	Altamonte Springs, FL

Technical Support Representative Level II

- Technical Support for major service providers and IT solution development firms troubleshooting hardw are and/or softw are issues for clients in the technology industry.
- Provided client support and technical issue resolution via E-Mail, phone and other electronic medium.
- Configuration of client's equipment to connect to the Internet via modem/DSL Router (Dialup/DSL customers only).
- Configured softw are to connect to Internet application servers.
- Provided training to clients in the use of system and applications as related to Internet.
- Obtained general understanding of OS and application operations related to company offered services.
- Identified and corrected or advised, on operational issues in client computer systems.
- Performed creation of new accounts using company provide softw are tools
- Diagnosed and repaired configuration issues for major vendors such as DELL, AOL, Verisign, Norton, HP, Lexmark, SBC, Earthlink, DLink, Linksys, Veritas, CISCO, Brighthouse, McAfee, Quicken and more

1999 - 2001	Southw est Research Institute	San Antonio, TX

Systems Analyst

- Maintain computer network for approximately 250 employees and coordinate with headquarter IT staff to provide connectivity with company network system
- Developed or revise training programs through the Instructional System Development (ISD) process
- Analyze, design, develop, and validate military training programs
- Designed, build, tested and maintained various databases and deployed remote access to interfaces
- Worked with our clients to provide appropriate network for reviewing and downloading training products
- Provided network system upgrades and resolve operating problems
- Maintained inventory of hardware and software; submit applications and maintain licensing of software.
- Assisted in the development of advanced software solutions for Intelligent Systems Department such as traffic management systems, medical systems, intelligent vehicle systems and other novel turnkey systems.
- Performed all aspects of object-oriented software development projects including translating functional requirements into conceptual and detailed designs; providing estimates for development efforts; implementing proof of concept, prototypes and production-grade software; creating unit and acceptance tests; testing, installation, and documentation; applications involve a variety of signal processing, data storage analysis and processing, graphical user interfaces, database, and web applications.
- Applied technologies research and development for the US government Department of Defense (DOD) under National Security Agency (NSA).
- Developed creative solutions for existing and future computing devices and systems for a variety of commercial, space, and military applications such as aircraft instrumentation, space flight software, C4ISR systems, smart-grid networks, automotive control systems, wireless systems, geohazard monitoring and mapping systems, and securing embedded systems; interacted constantly with technical clients and colleagues.
- Configured real-time operating systems, multi-threaded programming, and/or networking/socket programming for sensor and signal APIs.
- Additional responsibilities include:
  - Systems and software requirements analysis, Software design and analysis , Software implementation
  - Testing and integration, Documentation, Software process improvement, Independent verification and validation
  - Turn-key development, Embedded Systems, Flight Software, Simulations, AI, Expert Systems
  - Information Engineering and Integration, Intelligent Transportation Systems, Decision Support Systems

1997 - 1999	St. Mary's University	San Antonio, TX

Systems Administrator

- Netw ork administration and troubleshooting patching and pulling CISCO hardw are circuits
- Constructed diagrams and maps illustrating netw ork circuits and bridges betw een autonomous systems
- Performed general PC / w orkstation repair, upgrade, and installation onto netw ork

1995 - 1997	Dunlap Marketing	Houston, TX

Technical Analyst

- Performed netw ork administration and troubleshooting
- Designed databases for backup and integration of list management
- Constructed user interfaces for campaign management of inbound / outbound call process
- Facilitated ETL process via DTS, import and export of client data lists to automated dialer
- Streamlined business process to applications and created / generated analysis reports

EDUCATION	2000	**Horizon Technical Training Center**	San Antonio, TX
		CISCO - Internetworking Technology Management / Interconnecting network devices	
	1995 - 1999	**St. Mary's University**	San Antonio, TX
		BBA / Management Information Systems & Human Resources (3.2 GPA)	
	1999 - 2001	**St. Mary's University**	San Antonio, TX
		MS Computer Information Systems (3.7 GPA)	

SKILLS	
	PROGRAMMING → PERL, ASP, VB, .NET, JAVA, J2EE, JavaScript, VBScript, COLD Fusion, C/C++, XML, SQL, Oracle, PHP, CGI, Action-Script, DHTML, XHTML, PL/SQL, UML, JSTL, EXCEL, ACCESS, DBII, MSSQL, MYSQL, PostgreSQL, PLSQL, JSP, CSS, ANT, OpenGL, JOGL, JLWGL , AGILE, XP, UML, OOAD, OOP, ERD, SCRUM, RAD, JAD, SCORM, MVC, SOAP, EJB, Web Services, Struts, Spring, Hibernate, AJAX, XSD, XPATH, XLINK, XPOINTER, XQUERY, XSL, XSLT, JSF, servlets, C#, WPF, WCF, ITIL, API
	NETWORK → Terminal Server, CISCO, STP, Trunking, DTP, Novell, UNIX, Linux, Solaris, Window s, VLANs, HP Openview , SNMP, VNC, CITRIX, VPN, Exchange, VMWare, IPChains, BIND, DNS, RRAS, SSL, Ghost, OpenSSH, IIS, Apache, SendMail, SAMBA, SMS, SUS, MOM, RIS, CScript, WSHScript, Pow ershell, AIX, HPUX, Tomcat, Geronimo, SAN, NAS, HyperVisors, Virtualization, Cloud, IaaS, PaaS, SaaS, Grid, GPRS Modems, HyperTerm, BGP, RIP, OSPF, EIGRP, IGRP, CDP, IPv6, Telnet, FTP, WLAN, MAPI
	APPLICATIONS → XML Spy, Rational, Websphere, JBoss, Visual Studio, Dreamw eaver, Flash, Firew orks, Freehand, Authorw are, Coursebuilder, Expressions, Publisher, Project, Illustrator, Photoshop, Premiere, PageMaker, MS Site Server, Visio, NetVis, JCreator, JBuilder, NetBeans, Director, FrontPage, SharePoint, Project, Eclipse, Sw ish, Sw ift, BlueJ, ARGO UML, SSIS, SSDS, SQL Server, SIGMA+
	SECURITY → ASA, SDM, TACACS+,AAA,PIX, NAC, IPS, IDS, NAPS, RADIUS, IPSec, HoneyPot, HoneyNet, NAT-T, CA, Firew alls, Proxy, DMZ, DNSSec, Group Policies, ISA, Port Binding / Forw arding, Whitelisting, Blacklisting, ACLs, SSH, ESP, PKI, VPN, FTPs, SSL, TLS, sMIME, PGP, WPA2, WEP, 802.11i, ISAPI, MACsec 802.1AE, Cisco NDAC and SAP